Dalhousie University Records Management

Introduction to Records Management



Agenda

- Dalhousie University Records Management
- Managing Records
- Where should information be stored?
- Email accounts
- Records Management Resources



Dalhousie University Records Management

Records Management is a systematic approach to properly dealing with records.

It considers business needs, legislation, regulatory and statutory requirements, risk and other university policies when making decisions for keeping and/or disposing of records



Records Management Policy

Policy Highlights

- Governance for University-wide records management
- Applies to only University Administrative records
- Excludes Faculty individual teaching materials, scholarship and research and Personal non-University records
- Shared responsibility among the University
- Records designated for disposal are subject to review and selection by the University Archives for long-term preservation.



Dalhousie University Records Management

Records:

Are valuable assets.

Format:

A record is a record regardless of format.

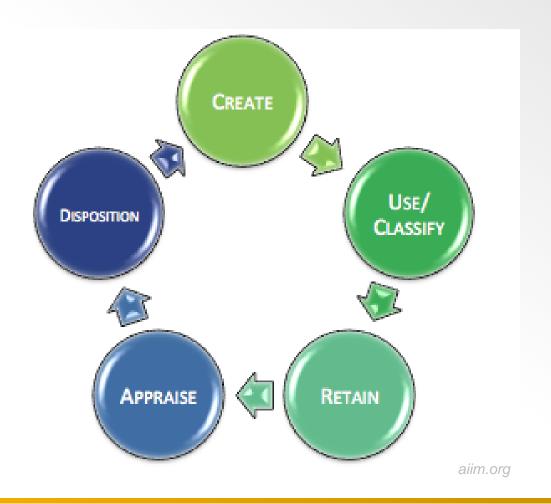
University Records:

Information that is created, received, and maintained that documents business activities of the university.



Dalhousie University Records Management

Life cycle of a record





Managing Records

Tips and Tricks

- 1. Identify university administrative records
- 2. Identify what are Master records vs Reference
- 3. Review how & where records are stored in a filing system
- 4. Retain and maintain records for as long as we need them
- 5. Dispose of records through destruction or transfer to Archives



Managing Records

Paper vs electronic

- Know where the complete record is
- Easier to have it all in one format.
- Master Record for the institution



Scanning

- Think of a scan and electronic evidence
- Quality assurance checks
 - Image is a clear and true image of the original document
 - dpi (dot per inch) is 300 or higher
- Knowing where documents are stored
 - Duplicates
 - Length of time needed



Managing Records

DalCLASS

- Functional classification structure that outline the administrative operations of Dalhousie.
- It provides reference points
 - Records Series number and Title
 - Links the Records Series to business function
 - Links the Records to other Records Series



Where should information be stored?

Repositories

- NAS/Shared Drive/O: Drive?
- OneDrive
- SharePoint
- Email
- Banner
- Other?



Where should information be stored?

In a Dal Approved Repository in accordance with:

Dal's Information Security Classification Standard



Where should information be stored?

NAS vs SharePoint vs OneDrive vs Other

 Think about what roles need to be able to access the information (user groups)

Apply DalCLASS to help organize it by function



Email

If so, keep the content professional & double-check the intended recipients.



Email

Individual vs Shared

- Individual accounts
 - Do not keep administrative records in your inbox
- Shared Accounts
 - Document the expected use of the account
 - Identify the administers
 - Who should have what role
 - How emails will be tracked, filed and managed in accordance with the Records Management Policy



Records Management Recourses

- Records Management Policy
- Records Management website
- Program Procedures and Tools
 - DalCLASS
 - Email Management
 - NAS set ups / clean ups
 - Naming conventions
 - Forms and more





Contact: Courtney Bayne, University Records Manager courtney.bayne@dal.ca

